

Flea policy

At Pride and Groom we will not accept dogs or cats into the salon if we notice they have fleas and we reserve the right to turn your pet away.

- If your pet arrives on the day with an infestation this will result in a cancellation deposit of 50% of the groom cost being required to confirm their next appointment.
- If you notice your pet has fleas prior to your grooming appointment we ask you reschedule your grooming appointment and rebook once the fleas have been treated. In this instance if you cancel your appointment within a 48 hour period a cancellation deposit of 50% of the groom cost will be incurred
- We understand that in some breeds it is difficult to see fleas due to the animal's coat type so if we notice them during the grooming appointment there will be a £6 flea charge incurred. This is to cover the cost of the use of specialised flea shampoo and extra cleaning products.